



Alliance Newsletter 10/10/18

The National Landscape of Long-term Shelters - Staff Training

The National Practices Survey Report 2017 surveyed the staff training practices of approximately 60 agencies around the US. 57% of these agencies reported requiring quarterly formal training for staff, and 25% reported monthly training. Some of the statistics from this report include:

Staff training resources used by residential agencies:

Human Trafficking:

- 81% Recommend certain books
- 79% Recommend certain videos
- 55% Recommend classes
- 69% Encourage/require them to attend the agency's public awareness programs

Trauma and Trauma-Informed Care:

- 5% Certain staff are certified in trauma-informed care
- 86% All staff have received some level of training in trauma
- 5% Only staff who work with survivors have received training in trauma
- 5% Have not provided specific training in trauma to staff

Agency Policies and Protocols:

- 79% Offer specific training to staff in the agency's approach to care, philosophy, and practices
- 86% Have a staff handbook/training manual, outlining the agency's approach to care, rules, and protocols
- 43% Do most of their training as on-the-job training

Additional topics include:

- 83% Conflict Resolution
- 57% Documentation Protocols
- 55% Substance Abuse
- 52% CPR
- 52% Emergency Medical procedures
- 52% Mental disorders
- 52% Shame
- 50% Self-harming behaviors
- 48% Emergency evacuation
- 36% Motivational interviewing
- 33% Suicide prevention
- 19% Eating disorders
- 19% Prison Culture
- 19% Street drugs
- 17% Gang culture
- 14% Traumatic Brain Injury
- 10% Narcan shot
- 10% Therapeutic holds
- 7% Incest

Read the whole National Practices Survey Report

[National Practices Survey Report 2017](#)

What does your agency do for staff training? Share your thoughts or consult your [Alliance Group](#) about what trainings have been helpful to them.

Have you had an introductory phone call with the Alliance staff yet? Email membership@shelteredalliance.org to set up a call!

We want to celebrate the good work you are doing!

Over the next few months our newsletters will be covering areas for staff training including resources like SAMHSA and topics like prison culture, conflict resolution and substance abuse.

If you have stories of success from your agency around one of these topics, let us know and we can highlight you in an upcoming newsletter! Just email us at membership@shelteredalliance.org.

Information taken from the [National Practices Survey Report, 2017](#)

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